

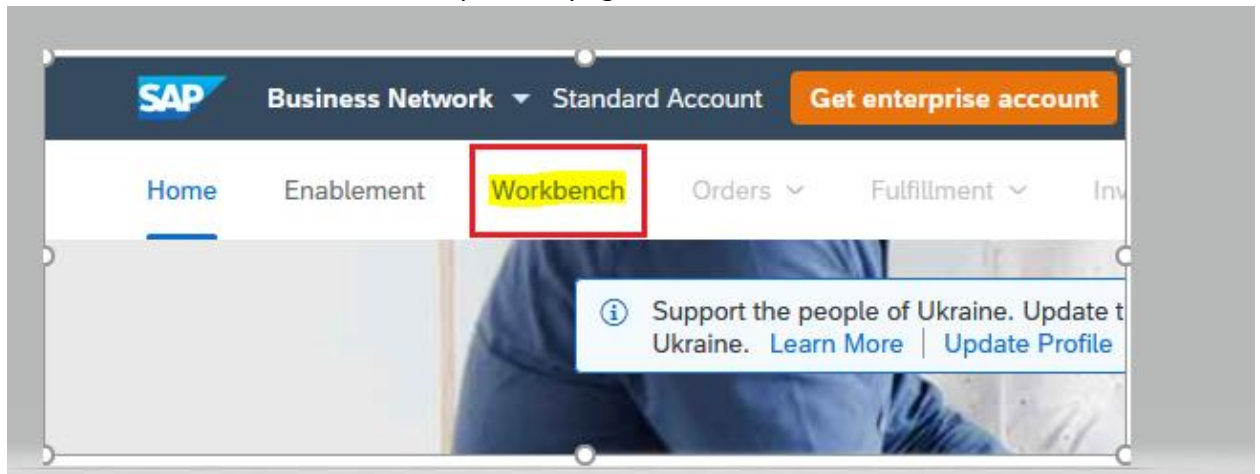
How to View Invoice Details/Status & Payment Status on the Ariba Network (AN)

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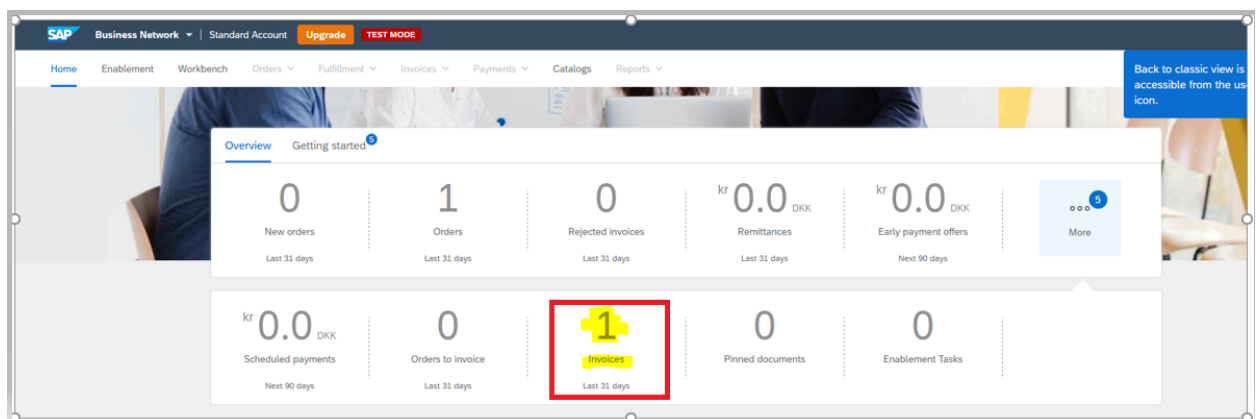
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STEP 1: Viewing Invoices from the Ariba Workbench Tab

- To search for an Invoice Document (**PO Invoice, Non-PO Invoice, or Credit Memo**), log into your Ariba Network Account.
- Go to the **Workbench** tab at the top of the page



- Select the **Invoices Tile option**



- You will see a list of all Invoices (**for the last 31 days**) that have been submitted over the Ariba Network to DXC along with the Invoice Details / Status.
- If you do not see the **Invoice Number**, you are looking for you can adjust the **Edit Filters** option to search for specific Invoice Details.

NOTE: Details on searching for an invoice via **Partial Match** or **Exact Match** option is outlined below.

STEP 3: Searching for an Invoice # Using the Exact Match Option

- If you are searching for a specific Invoice #, select the option **Exact Match**.
- Then enter the Invoice # and select the blue Apply button. And the Invoice Details will be displayed
- You can view the Invoice Overview Details or by selecting on the Invoice # (in blue) you can access the Full Invoice Details.

The screenshot shows the Ariba Network search interface. At the top, it says 'Invoices (1)' and 'Edit filter'. Below this, there are two search criteria: 'Customers' and 'Invoice number'. The 'Invoice number' field is highlighted in yellow and contains the text 'Type selection'. Below the 'Invoice number' field, there are two radio buttons: 'Partial match' and 'Exact match'. The 'Exact match' radio button is selected and highlighted in yellow. To the right of the search criteria, there are three buttons: 'Apply' (highlighted in yellow), 'Reset', and 'Cancel'. Below the search criteria, there is a table with the following columns: Type, Invoice Number, Customer, Reference, Source Document, Submission Method, Origin, Date, Amount, Routing Status, Invoice Status, Self Billir, and Actions. The table contains one row with the following data: Type: Standard Invoice, Invoice Number: 147852, Customer: DXC Technology Services LLC - TEST, Reference: G100006079, Source Document: Order, Submission Method: Online, Origin: supplier, Date: Feb 8, 2022, Amount: \$228.75 USD, Routing Status: Acknowledged, Invoice Status: Approved, Self Billir: No, and Actions: ...

Type	Invoice Number	Customer	Reference	Source Document	Submission Method	Origin	Date ↓	Amount	Routing Status	Invoice Status	Self Billir	Actions
Standard Invoice	147852	DXC Technology Services LLC - TEST	G100006079	Order	Online	supplier	Feb 8, 2022	\$228.75 USD	Acknowledged	Approved	No	...

STEP 4: How to Extract an Invoice Detail & Status Report

- Ariba Network registered suppliers can access Invoice status reports which show summary level invoice data.
- The data can be exported into a MS Excel File
- The report can only show invoice for a 365-day period (which is customizable by search date).
- The report shows the following fields:
 1. Invoice Type
 2. Invoice #
 3. Customer
 4. Reference (**PO #**)
 5. Submission Method (**Paper or Online**)
 6. Invoice Date
 7. Invoice Amount
 8. Invoice Routing Status (**Failed, Queued, Sent, Acknowledged**)
 9. Invoice Status (**Sent, Approved, Rejected, Paid**)

- To extract a report with Invoice details, you select the **Export** option.

Invoices (553)

[Edit filter](#) | [Save filter](#) | Last 365 days

Type	Invoice Number	Customer	Reference	Source Document	Submission Method	Origin	Invoiced Date ↓	Amount	Routing Status	Invoice Status	Actions
Standard Invoice	POFFGSAP0501NEW	DXC Technology Services LLC - TEST	G100005137	Order	PaperInvoice	supplier	Aug 12, 2022	\$1,999.00 USD	Acknowledged	Approved	...
Standard Invoice	L100009656INV	DXC Technology Services LLC - TEST	L100009656	Order	PaperInvoice	supplier	Aug 5, 2022	\$2,823.00 USD	Acknowledged	Sent	...
Standard Invoice	POFFGSAP0501NW	DXC Technology Services LLC - TEST	G100005137	Order	PaperInvoice	supplier	Jul 27, 2022	\$999.00 USD	Acknowledged	Approved	...
Standard Invoice	1G100006973	DXC Technology Services LLC - TEST	G100006973	Order	PaperInvoice	supplier	Jul 19, 2022	\$32,584.00 USD	Acknowledged	Approved	...
Standard Invoice	L100009554	DXC Technology Services LLC - TEST	L100009554	Order	PaperInvoice	supplier	Jul 18, 2022	\$16,119.29 USD	Acknowledged	Approved	...
Standard Invoice	L100009555	DXC Technology Services LLC - TEST	L100009555	Order	PaperInvoice	supplier	Jul 18, 2022	\$16,119.29 USD	Acknowledged	Approved	...
Line-Item Credit Memo	NPO-SAMEDATE-CM	DXC Technology Services LLC - TEST		Non-PO	PaperInvoice	supplier	Jul 15, 2022	\$-2,950.00 USD	Acknowledged	Approved	...
Standard Invoice	NPO-SAMEDATE	DXC Technology Services LLC - TEST		Non-PO	PaperInvoice	supplier	Jul 15, 2022	\$2,950.00 USD	Acknowledged	Approved	...
Line-Item Credit Memo	POITX2-FOCM	DXC Technology Services LLC - TEST	L100009067	Order	PaperInvoice	supplier	Jul 15, 2022	\$-7,140.00 USD	Acknowledged	Approved	...
Line-Item Credit Memo	ITX1NONPO-FOCM	DXC Technology Services LLC - TEST		Non-PO	PaperInvoice	supplier	Jul 15, 2022	\$-7,318.90 USD	Acknowledged	Approved	...
Standard Invoice	L100009554	DXC Technology Services LLC - TEST	L100009554	Order	PaperInvoice	supplier	Jul 18, 2022	\$16,119.29 USD	Acknowledged	Approved	...

&

- An **Excel Extract Report** of the data is pulled.

AutoSave 166142483293.xlsx - Excel

File Home Insert Page Layout Formulas Data Review View Developer Help Power Pivot SAP Analytics Cloud

Clipboard Font Paragraph Styles

Normal Bold Good Neutral Calculation

Check Cell Exploratory Input Linked Cell Note

Cells Editing Analysis Sensitivity

SAP Ariba

Results

Type	Invoice Number	Customer	Reference	Source Document	Submission Method	Origin	Invoiced Date	Amount	Routing Status	Invoice Status	Self Billing
Standard Invoice	POFFGSAP0501NEW	DXC Technology Services LLC - TEST	G100005137	Order	PaperInvoice	supplier	12 Aug 2022 06:30:00 AM	1,999.00 USD	Acknowledged	Approved	
Standard Invoice	L100009656INV	DXC Technology Services LLC - TEST	L100009656	Order	PaperInvoice	supplier	05 Aug 2022 06:30:00 AM	2,823.00 USD	Acknowledged	Sent	
Standard Invoice	POFFGSAP0501NW	DXC Technology Services LLC - TEST	G100005137	Order	PaperInvoice	supplier	27 Jul 2022 06:30:00 AM	999.00 USD	Acknowledged	Approved	
Standard Invoice	1G100006973	DXC Technology Services LLC - TEST	G100006973	Order	PaperInvoice	supplier	19 Jul 2022 06:30:00 AM	32,584.00 USD	Acknowledged	Approved	
Standard Invoice	L100009554	DXC Technology Services LLC - TEST	L100009554	Order	PaperInvoice	supplier	18 Jul 2022 06:30:00 AM	16,119.29 USD	Acknowledged	Approved	

STEP 5: Checking Invoice Status On The Ariba Network

5A-Checking Invoice Routing Status

- Failed**-Invoice failed DXC Invoicing rules. DXC will not receive this invoice
 - Queued**-Ariba Network received the invoice but has not processed it.
 - Sent**-Ariba Network sent the invoice to a queue. The invoice is awaiting pickup by the customer.
 - Acknowledged**-DXC invoicing application has acknowledged the receipt of the invoice.
- From the Invoices tab, view the **Invoice Routing Status** for the specific invoice document you are viewing:

Invoices (3)

[Edit filter](#) | [Save filter](#) | [Last 365 days](#)

Type	Invoice Number	Customer	Reference	Source Document	Submission Method	Origin	Invoiced Date ↓	Amount	Routing Status	Invoice Status	Self	Actions
Standard Invoice	INV45678	DXC Technology Services LLC - TEST	G100006705	Order	Online	supplier	Apr 6, 2023	£27,338.06 GBP	Acknowledged	Sent	No	...
Standard Invoice	INV7889898	DXC Technology Services LLC - TEST	G100007387	Order	Online	supplier	Jan 27, 2023	£1,218.00 GBP	Acknowledged	Sent	No	...
Standard Invoice	INV98999	DXC Technology Services LLC - TEST	G100006972	Order	Online	supplier	Jul 18, 2022	£28,000.00 GBP	Acknowledged	Sent	No	...

5B: Checking Invoice Status

NOTE: Reflects the status of DXC's action on the invoice.

1. **Sent**-The invoice is sent to DXC but they have not yet verified the invoice against the purchase order and receipts.
 2. **Paid**-DXC paid the invoice / in the process of issuing payment. Only if DXC uses invoices to trigger payment
 3. **Approved**-DXC has verified the invoice against the purchase order or contract and receipts, and approved if for payment
 4. **Rejected**-DXC has rejected the invoice or the invoice failed validation by the Ariba Network. If DXC accepts the invoice or approves it for payment. Invoice status updated to Sent (**invoice accepted**) or Approved (**invoice approved for payment**)
 5. **Failed**-Ariba Network experienced a problem routing the invoice
- From the Invoices tab, view the **Invoice Status** for the specific invoice document you are viewing

Invoices (3)

[Edit filter](#) | [Save filter](#) | [Last 365 days](#)

Type	Invoice Number	Customer	Reference	Source Document	Submission Method	Origin	Invoiced Date ↓	Amount	Routing Status	Invoice Status	Self	Actions
Standard Invoice	INV45678	DXC Technology Services LLC - TEST	G100006705	Order	Online	supplier	Apr 6, 2023	£27,338.06 GBP	Acknowledged	Sent	No	...
Standard Invoice	INV7889898	DXC Technology Services LLC - TEST	G100007387	Order	Online	supplier	Jan 27, 2023	£1,218.00 GBP	Acknowledged	Sent	No	...
Standard Invoice	INV98999	DXC Technology Services LLC - TEST	G100006972	Order	Online	supplier	Jul 18, 2022	£28,000.00 GBP	Acknowledged	Sent	No	...

STEP 6: Viewing Invoice Details On the Ariba Network

- To view the **Invoice Details**, click on the **Invoice #** (in blue text).
- From this screen, you can do the following.
 - **Create a Line-Item Credit Memo**
 - **Copy the Invoice**
 - **Download a copy via PDF**
 - **Export to cXML**
 - **View the Invoice Details** (under the Detail Tab)
 - Invoice #, Date, Invoice Amt., ext.
- **History** -View all of historic details of the invoice including:

- Submission date
- final approval date/time
- Approval/Rejection Comments from DXC

SAP Business Network - Standard Account Upgrade TEST MODE Back to classic view

Invoice: G100001764MAR24

Create Line-Item Credit Memo Copy This Invoice Print Download PDF Export cXML

Detail Scheduled Payments History

Standard Invoice

Status Invoice: Approved Routing: Acknowledged Invoice Number: G100001764MAR24 Invoice Date: Wednesday 24 Mar 2021 3:30 AM GMT-07:00 Original Purchase Order: G100001764 Submission Method: Paper Invoice Origin: Supplier Source Document: Order	Subtotal: \$27,980.00 USD Total Tax: \$0.00 USD Total Special Handling: \$0.00 USD Total Shipping: \$0.00 USD Total Charges: \$0.00 USD Total Discount Amount: \$0.00 USD Amount Due: \$27,980.00 USD
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SAP Business Network - Enterprise Account TEST MODE

Invoice: TEST0600FOPO-1

Create Line-Item Credit Memo Copy This Invoice Download PDF Export cXML

Detail Scheduled Payments History

Invoice: TEST0600FOPO-1
 Invoice Status: Approved
 Received By Ariba Network On: 26 Aug 2021 6:01:10 PM GMT-04:00
 Submitted By: Contact 200025452

History

Status	Comments
	The invoice was successfully received.
	Comments from DXC Technology Services LLC - TEST: OK
Acknowledged	The invoice status has been successfully updated to Processing by DXC Technology Services LLC - TEST. Description:
	The invoice status has been successfully updated to Approved by DXC Technology Services LLC - TEST. Description:

Create Line-Item Credit Memo Copy This Invoice Download PDF Export cXML

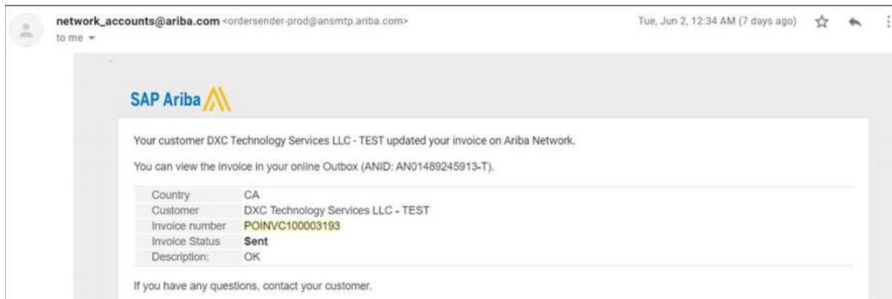
- **NOTE:** All invoices processed over the **Ariba Network**, regardless of the invoice submission method submitted by the supplier (**Online**) or uploaded by DXC AP (**Paper Invoice**) will be visible on a suppliers Ariba account.

STEP 7: Ariba Network Invoice Status Email Notifications

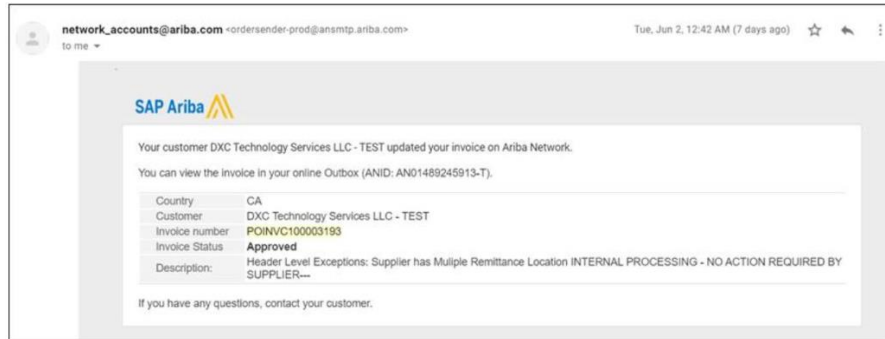
Ariba Network Invoice Status Email Notifications

- When a supplier invoice is submitted to DXC over the Ariba Network or manually uploaded on the Ariba Network by DXC AP (on behalf of a supplier) the Ariba Network will send the supplier invoice status email notifications.

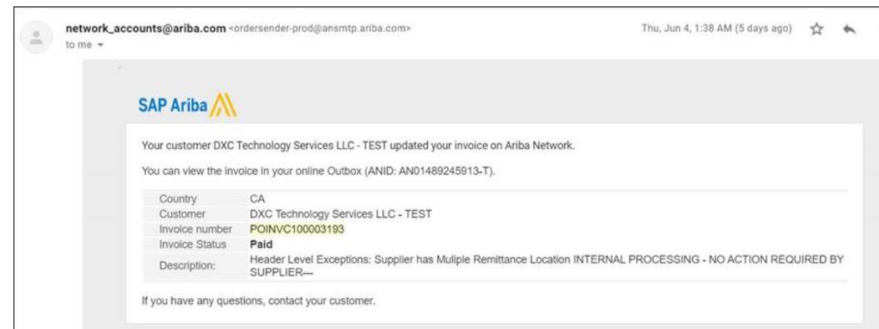
1. **Sent Status** - Supplier Invoice has been submitted to DXC over the Ariba Network and is pending invoice review/approval



2. **Approved Status** - Supplier invoice has been approved by DXC for payment



3. **Paid Status** – Supplier invoice is approved and either pending payment/paid



NOTE: Sent to all DXC suppliers (**regardless of Ariba Network registration status**) DXCs Ariba Network system will also send an email notification to a supplier when an invoice is approved/rejected on the Ariba Network system.

STEP 8: How to Check Invoice Payment Status

DXCs Ariba Network application does not support or allow suppliers to view Invoice Payment Status on the Ariba Network. To obtain payment status for an invoice, please contact DXC AP by logging a ServiceNow ticket at [DXC ACCOUNTS PAYABLE](#)

- When payment is made to a supplier, a **Remittance Notification Email** will be sent with payment details (i.e. invoice #, amount, etc). These notification emails are sent to the supplier email id DXC has on file to send Remittance Notifications.

- **NOTE:** The Remittance document contains the website link for the supplier to contact DXC AP for any Invoice/Payment queries

Remittance Advice Email Notification

Remittance Advice - DXC Technology



Vendor payment-intimation <vendorpayment-intimation@dxc.com>
To: Maria Segerström Kristensen



[EXTERNAL E-MAIL] Do not click any links or attachments unless you trust the sender and know the content is safe.

Dear Supplier,

Please find attached the payment remittance advice for invoices paid to your organisation.

This is an auto generated email. Please do not reply as this mailbox is not monitored.

Please log a ServiceNow ticket through the link shared below for any query related to this payment.
<https://dxchr.service-now.com/csp> - You need to register yourselves by clicking on the Register tab. (One Time Activity).

Once registered, you can login using the user id and password.
Once logged in Click on Make a Request -> Service Catalog -> Procure to Pay Supplier -> Select The Correct Region to which the invoice pertains (HPES or CSC) under Browse by Services -> Select the Issue type.
Click on Submit a Case, Enter mandatory information along with the Title and Description -> Submit.

Thank you,
DXC Technology

Remittance Advice

To:
EG A/S
LAUTRUPVANG 24
BALLERUP
Post code: 2750
MASEK@EG.DK

Payment Advice

Document **1601639**
Clearing Date 12/1/2022
Our Accounting Clerk:
Telephone
FAX
Your account with us
0000101589

Invoice / Credit Note Number	Invoice / Credit note Date	Amount in doc curr
09173092	3/31/2021	68,720.00
Sum Total		68,720.00

Date	Document currency	Payment Amount
12/1/2022	DKK	68,720.00

Please log a ServiceNow ticket through the link shared below for any query related to this payment.
<https://dxchr.service-now.com/csp>

If your company is not currently receiving these notifications or if the Ariba Notifications are being sent to an incorrect email, please contact dxcsupplierenablement@dxc.com and provide

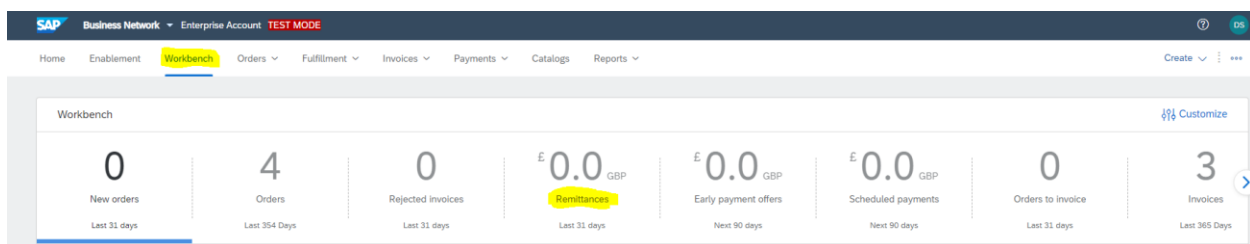
the below details so that DXC can have the correct email id setup in order to properly route these notifications.

- Legal Entity Name / Address
- Email ID where DXC should send Invoice / Remittance Notification Emails
- Most recent DXC PO issued to your company?

STEP 9: How to Access Remittance Information On The Ariba Network

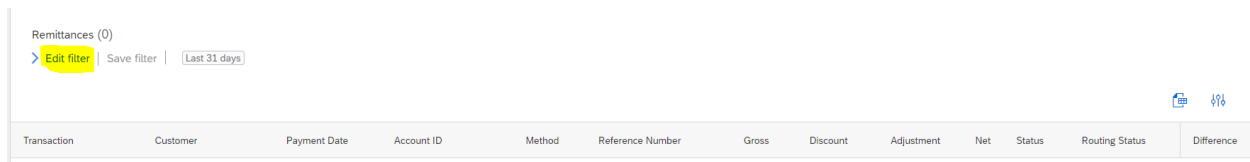
NOTE: For Registered Suppliers Only. And is only available once DXC has made a payment to a supplier

- Select **Workbench** and Select **Remittances**



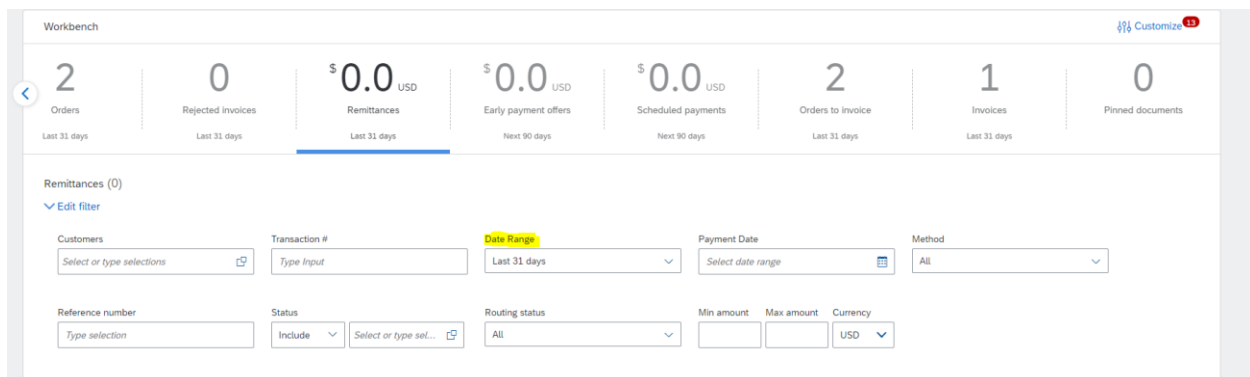
The screenshot shows the SAP Business Network Workbench interface. The top navigation bar includes 'Home', 'Enablement', 'Workbench' (highlighted), 'Orders', 'Fulfillment', 'Invoices', 'Payments', 'Catalogs', and 'Reports'. Below the navigation bar, the Workbench section displays several metrics: 'New orders' (0), 'Orders' (4), 'Rejected invoices' (0), 'Remittances' (0.0 GBP, highlighted with a yellow box), 'Early payment offers' (0.0 GBP), 'Scheduled payments' (0.0 GBP), 'Orders to invoice' (0), and 'Invoices' (3). Each metric includes a 'Last 31 days' or 'Next 90 days' link.

- Select **Edit Filter**



The screenshot shows the 'Remittances (0)' section. Below the title, there is a link to 'Edit filter' (highlighted with a yellow box), a 'Save filter' button, and a 'Last 31 days' link. Below this, a table header is visible with columns: Transaction, Customer, Payment Date, Account ID, Method, Reference Number, Gross, Discount, Adjustment, Net, Status, Routing Status, and Difference.

- Select and Change Date Range from **Last 31 days** to **Last 365 days** and select **Apply**



The screenshot shows the 'Remittances (0)' section with the 'Edit filter' link expanded. The 'Date Range' dropdown is set to 'Last 31 days' (highlighted with a yellow box). Other filters include 'Customers' (Select or type selections), 'Transaction #' (Type input), 'Payment Date' (Select date range), 'Method' (All), 'Reference number' (Type selection), 'Status' (Include), 'Routing status' (All), 'Min amount', 'Max amount', and 'Currency' (USD).

- To access the Remittance details, select the Remittance # in blue

Remittances (15)

[Edit filter](#) | [Save filter](#) | [Last 365 days](#)

Transaction	Customer	Payment Date	Account ID	Method	Reference Number	Gross	Discount	Adjustment	Net	Status	Routing Status	Difference ↑
Z.20220506.2000000106	DXC Technology Services LLC - TEST	May 6, 2022		Other	20000000106	\$-785.00 CAD	\$0.00 CAD	\$0.00 CAD	\$-785.00 CAD	Paid	Sent	
Z.20220510.2000000009	DXC Technology Services LLC - TEST	May 10, 2022		Other	20000000009	\$-1,500.00 USD	\$0.00 USD	\$0.00 USD	\$-1,500.00 USD	Paid	Sent	
Z.20220510.2000000009	DXC Technology Services LLC - TEST	May 10, 2022		Other	20000000009	\$-1,500.00 USD	\$0.00 USD	\$0.00 USD	\$-1,500.00 USD	Paid	Sent	
Z.20220510.2000000009	DXC Technology Services LLC - TEST	May 10, 2022		Other	20000000009	\$-1,500.00 USD	\$0.00 USD	\$0.00 USD	\$-1,500.00 USD	Paid	Sent	

- The Remittance Notification will contain the details related to the invoice(s) that was paid including the payment amount and the invoice #s that were included in the payment.

Remittance Advice: Z.20220506.2000000106

[Print](#) [Export CSV](#) [Download CSV](#)

[Detail](#) [History](#)



From
DXC Technology Services LLC - TEST
PAYER: Buying Group Technology Co., Ltd.
(Show Payer Details)

To
DXC #81817 Test 2000000002
PAYEE: CELL PHYSICAL SERVICES
(Show Payee Details)

REMITTANCE ADVICE
Z.20220506.2000000106 (Paid)
Gross Amount: (\$785.00 CAD)
Withholding Tax: (\$0.00 CAD)
Amount Paid: (\$785.00 CAD)
Estimated Settlement on 6 May 2022

Payment Detail

Payment Method: [Other \(unknown\)](#)
Reference Number: [2000000106](#) ⓘ
Related Payment: [Z.20220506.2000000106](#) ⓘ
Specified Difference: none
ADDITIONAL INFORMATION ⓘ

Routing Status: sent
Transaction Date: 3 May 2022

Line Items (1)

Line #	Payable Reference	Gross Amount	Discount	Withholding Tax	Adjustment	Net Amount Paid	Scheduled Payment
1	Invoice: 1491VAL300E... ⓘ ADDITIONAL INFORMATION InvoiceID: 8230000025	\$785.00 CAD	\$0.00 CAD			\$785.00 CAD	

Gross Amount: (\$785.00 CAD)
Discount Applied: (\$0.00 CAD)
Withholding Tax: (\$0.00 CAD)
Adjustment: (\$0.00 CAD)
Amount Paid: (\$785.00 CAD)

Received by Arbia Network on: Tuesday 3 May 2022 2:15 AM (GMT-04:00)
For more information about Arbia and Arbia Network, visit <https://www.arbia.com>.

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