

Message from Sandra Brummitt to External Vendors

Dear NiSource Business Partner,

After joining NiSource as a Vice President in 2019, I recently expanded my responsibilities to include leadership of the Supply Chain and Procurement operations for NIPSCO and our Columbia Gas companies. I want to thank you for the valuable services that you provide to our employees and our customers each and every day. I look forward to increasing the dialogue with our suppliers.

I am reaching out today to provide you with an important update regarding the NiSource Supply Chain organization. As a result of the implementation of enhanced and streamlined processes and procedures and the engagement of Tata Consultancy Services (TCS), a third-party vendor, **the NiSource Supply Chain support model will be changing.**

Beginning July 26, 2021, all NiSource suppliers should submit inquiries to procurement.support@nisource.com for general Supply Chain support, where our representatives will be available to support requests during set services hours of 7:00am to 7:00pm EST, Monday through Friday. **Please update your contact information and begin using procurement.support@nisource.com beginning July 26, 2021.**

In an emergency situation, suppliers can call 1-631-203-2055 for priority requests requiring immediate support. However, please make every effort to plan accordingly for typical Supply Chain and Procurement needs and requests.

As a reminder, **all suppliers should now be using [SAP Ariba](#) for procurement, invoicing and other business partnership needs.** Information on how to use SAP Ariba can be found on the NiSource website at <https://www.nisource.com/company/doing-business-with-us/current-suppliers>. The use of SAP Ariba is critical to ensure a seamless transition to NiSource's new support model for Supply Chain and Procurement needs.

Please reinforce this important information with your teams at your earliest convenience. If you need help with Ariba registration or enablement, please email supplierregistration@nisource.com.

Thank you for your attention to this important matter. And, again, we sincerely appreciate your decision to provide service and support to the NiSource group of companies. I look forward to keeping the dialogue going with you as you help us to live up to our commitment to be relentless champions of safety, service and comfort.

Sandra Brummitt
NiSource Vice President and Chief Tax and Procurement Officer